



## **Osborn 2019 COVID-19 Statement**

March 24<sup>th</sup>, 2020

Dear Valued Customers:

As the pandemic continues to unfold, it is impacting commerce around the globe. Osborn has facilities around the world and is happy to report that we remain operational. Osborn has been diligent about following new safety protocols and precautions in our offices and factories. Though many regions are imposing "Stay-at-Home" orders in which all non-essential businesses must close, and employees stay home, Osborn provides products for critical areas of the economy. These include Military, Aerospace, Medical, Food Processing, Electrical Supply, Agriculture, and Oil & Gas. These industries are considered essential operations. Therefore, Osborn will remain open and continue business operations, while still practicing social distancing and other precautions. Osborn is committed to, and continues to support, our nation's critical industry segments as long as commercially reasonable conditions exist.

Prior to the United States implementing a National State of Emergency, a variety of precautionary measures to ensure the health and safety of our employees were implemented including:

- Restricting visitors at our facilities
- Restricting non-essential business travel
- Implementation of a social distancing policy
- Implementation of a remote work policy
- Implementation of a hand washing policy

We continue to be disciplined in our approach to maintain the integrity of our customer service, manufacturing facilities and employee base.

We appreciate the partnerships with our customers, suppliers and employees and will make periodic updates on our website as COVID-19 continues to impact our daily lives. Please regularly check our website at <http://www.osborn.com>. If you have any questions or comments, please do not hesitate to contact us directly at 1-800-720-3350.

We look forward to serving you.

Sincerely,

**Osborn**

If you have questions about the virus and how to protect yourself, please consult health care professionals, the [Center for Disease Control \(CDC\)](#) and [World Health Organization \(WHO\)](#).