



## Quality Policy Statement

**Osborn-Unipol (UK) Ltd** (company number 365565) is part of Jason Finishing Group with our Osborn head office in Germany. The company supplies products sourced mainly from the Osborn manufacturing sites to our customers. A quality policy statement has been issued that identifies the importance of meeting customer needs that are both specified and perceived.

This Statement addresses the importance of top-level commitment to the quality of products, processes and service delivery. All personnel are made aware of this policy, and copies are strategically displayed as an ongoing reminder.

The Vision of Osborn is:

” To maximize profit and return on investment by continually striving to improve our delivery of customer requirements and expectations, now and in the future.”

Our Stated Mission is:

„To exceed the expectations of stakeholders, particularly customers, by continuously improving our processes, products and service through our Quality Management System in line with corporate objectives. This will enable us to satisfy customer requirements cost effectively for all products and services.“

The company is therefore committed to develop, maintain and continually improve a Quality Management System which meets the requirements of ISO 9001:2015

1. To comply with current regulatory and where practicable impending compliance requirements
2. The aims are to supply a service which not only meets, but exceeds, the requirements of its clients and establish strong ethical relationships with clients, associates, and suppliers, which will contribute to the continued success and growth of the business
3. To communicate the Quality Policy and Objectives to all staff and Associates.
4. To work to combat climate change by using best practice environmental /sustainable procedures throughout the business.

The Quality Policy is a reflection of the Company’s commitment to achieving its objectives and the Policy will be reviewed at Management Review Meetings to ascertain its continuing suitability.

Approved by Per.E.Axelsson (UK Director)  
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